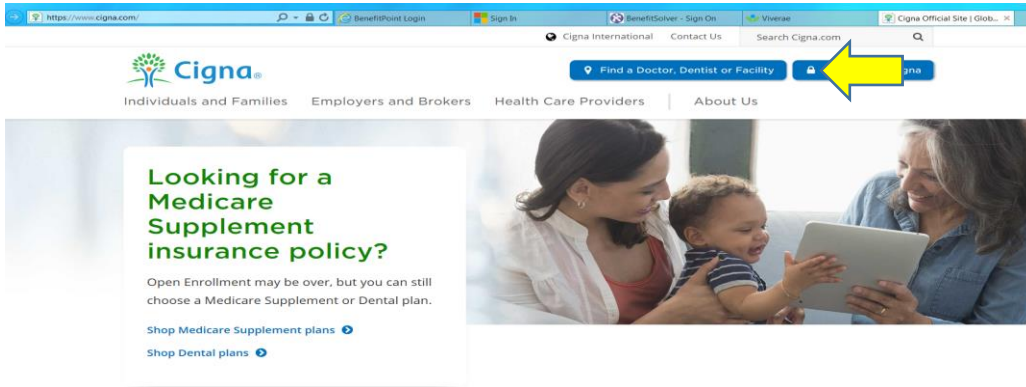


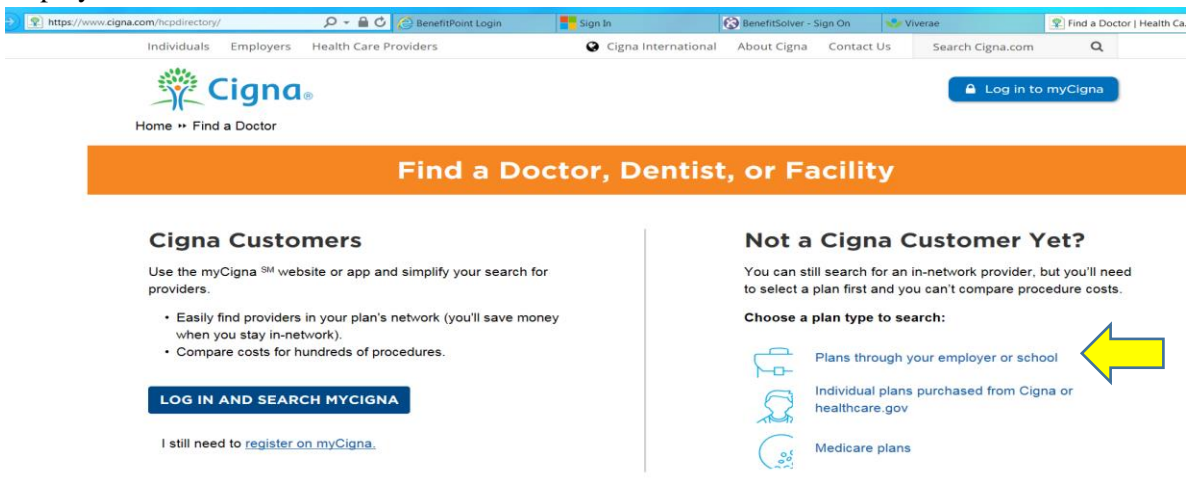
Cigna Provider Search Instructions

DENTAL

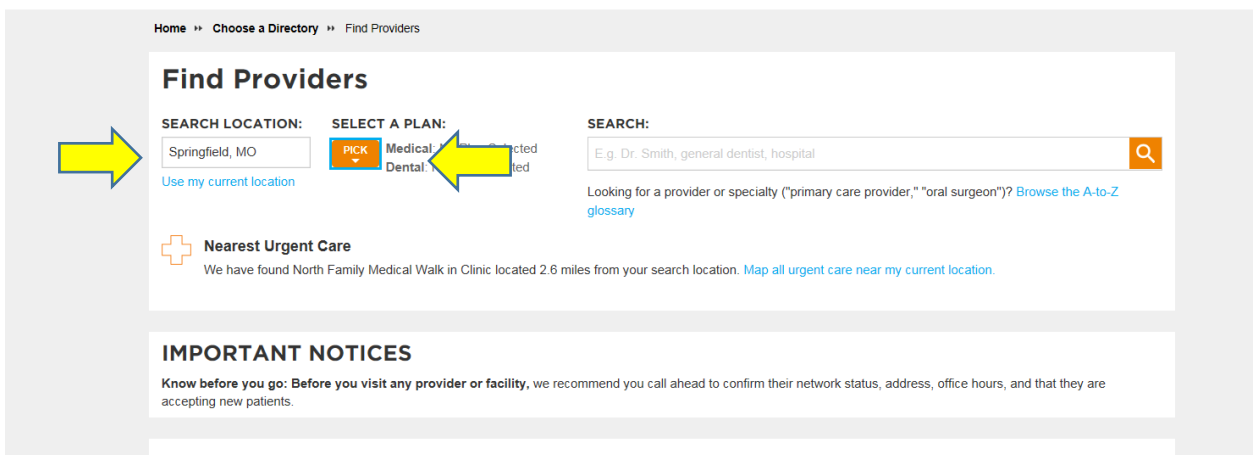
1. Go to Cigna.com
2. In upper right hand corner, click on “Find a Doctor, Dentist, or Facility”.



3. On the next page, under the heading “Not a Cigna Customer Yet”, click on “Plans through your employer or school”.



4. On the next page, enter your location (city, state or zip code), then click on the “Pick” drop down box under “Select A Plan”.



5. Click “Dental Plans”.

Use my current location Looking for a provider or specialty ("primary care provider," "oral surgeon")? Browse the A-to-Z glossary

SELECT A PLAN FOR YOUR SEARCH

CANCEL

IF YOU ALREADY HAVE A CIGNA PLAN...
Log into your myCigna account so you find the doctors covered by your plan and can see what you may pay for many of the most common procedures.

IF YOU ARE LOOKING FOR A CIGNA PLAN...
Select a plan for your search to find health care professionals who accept it.

PLANS AVAILABLE IN YOUR SEARCHED LOCATION: SPRINGFIELD, MO

▶ MEDICAL PLANS	No Plan Selected
▶ DENTAL PLANS	No Plan Selected

CHOOSE

6. Under DPPO/EPO you will select “Total Cigna DPPO ” and then click the orange “Choose” box.

Use my current location Looking for a provider or specialty ("primary care provider," "oral surgeon")? Browse the A-to-Z glossary

SELECT A PLAN FOR YOUR SEARCH

CANCEL

IF YOU ALREADY HAVE A CIGNA PLAN...
Log into your myCigna account so you find the doctors covered by your plan and can see what you may pay for many of the most common procedures.

IF YOU ARE LOOKING FOR A CIGNA PLAN...
Select a plan for your search to find health care professionals who accept it.

PLANS AVAILABLE IN YOUR SEARCHED LOCATION: SPRINGFIELD, MO

▶ MEDICAL PLANS	No Plan Selected
▼ DENTAL PLANS	No Plan Selected

Remind me later

CIGNA DENTAL CARE DHMO

Cigna Dental Care Access (formerly Cigna Dental Care HMO)

Cigna Dental Care Access Plus

DPPO/EPO

Total Cigna DPPO (Cigna DPPO Advantage and Cigna DPPO)
Look for dentists who are “Cigna DPPO Advantage” on the search results page. Seeing a Cigna DPPO Advantage dentist may provide a better benefit level with greater savings.

Choice Plus or PPO Radius network customer:
Log in to myCigna.com to find your covered dentists and dental services.

CHOOSE

7. It will bring you back to the search page where you can then move to the “Search” box and enter a dentist’s name or type of dentistry (i.e. general dentist, orthodontist, endodontist, etc.) and then click on the magnifying glass to search.

Home » Choose a Directory » Find Providers

Find Providers

SEARCH LOCATION: Springfield, MO [Use my current location](#)

SELECT A PLAN: **PICK** Medical: No Plan Selected
Dental: Total Cigna DPPO (Cigna DPPO Advantage and Cigna DPPO)

SEARCH: E.g. Dr. Smith, general dentist, hospital

Looking for a provider or specialty ("primary care provider," "oral surgeon")? Browse the A-to-Z glossary

Nearest Urgent Care
We have found North Family Medical Walk in Clinic located 2.6 miles from your search location. [Map all urgent care near my current location.](#)

IMPORTANT NOTICES

Know before you go: Before you visit any provider or facility, we recommend you call ahead to confirm their network status, address, office hours, and that they are

VISION

1. Go to Cigna.com
2. Scroll to the **very bottom** of the site until you see “Other Cigna Websites”.
3. Under that heading, go to the very bottom and click on “More Cigna Sites”.

The screenshot shows the footer navigation menu of the Cigna website. It is organized into four columns:

- I want to...**
 - Get an ID card
 - File a claim
 - View My Claims and EOBs
 - Check Coverage Under My Plan
 - See Prescription Drug List
 - Sign Up for Cigna Home Delivery Pharmacy
 - Eligible HSA, FSA, HRA Expenses
 - Find an In-Network Doctor, Dentist, or Facility
 - Find a Form
- Resources**
 - Health and Wellness
 - Glossary
 - Member Resources
 - Cigna Mobile Apps
 - Employer ACA Responsibilities
- Other Cigna Websites**
 - myCigna Member Portal
 - Health Care Provider Portal
 - CignaAccess
 - Client Resource Portal
 - Cigna Broker Portal
 - Cigna for IFP Brokers
 - Medicare
 - More Cigna Sites...
- About Cigna**
 - Company Profile
 - Careers
 - Newsroom
 - Investors
 - Suppliers
 - Third Party Administrators
 - International

At the bottom right, there is a "Follow Us" section with social media icons for Twitter, LinkedIn, Facebook, and YouTube, followed by a "More..." link.

4. Under the orange box on the next page, look under the heading “Websites for those already with Cigna”, then scroll down and click on “Cigna Vision”.

The screenshot shows the "OTHER CIGNA WEBSITES" section of the Cigna website. The page has a white header with navigation links: Individuals, Employers, Health Care Providers, Cigna International, About Cigna, Contact Us, and Search Cigna.com. Below the header is a navigation bar with links: Company Profile, Corporate Responsibility, Informed on Reform, Investor Relations, and Events and Sponsorships. The main content area features a large orange banner with the text "OTHER CIGNA WEBSITES" and a laptop icon. Below the banner, there are several sections of links:

- Cigna in the community**
 - Disney Marathon
 - Cigna Hope Lab
- Health and wellness**
 - yourCareAllies
- Industry focus**
 - Cigna for Government & Education
- Cigna businesses**
 - Cigna Medical Group
 - Cigna Global | International Private Medical Insurance
 - Cigna Medicare
 - Express Scripts
 - Cigna-HealthSpring
- Websites for those already with Cigna**
 - Cigna Dental Shared Administration
 - Cigna Envoy
 - Cigna Behavioral
 - Plan Administration Site
 - My Health and Wellness Center
 - Healthy Rewards Logic
 - Cigna Vision
 - Cigna for Brokers
 - myCigna
 - CignaAccess
 - Cigna for Health Care Professionals
 - Cigna LifeSOURCE Transplant Network

5. On the next page, click on the green button titled: “Search as a Guest”.

The screenshot shows the Cigna website interface for finding an eye care professional. At the top, there is a Cigna logo and a navigation bar with 'CUSTOMER', 'MY COVERAGE', and 'FIND A CIGNA VISION NETWORK EYE CARE PROFESSIONAL'. Below this is a 'LOG IN' section with the heading 'Find a Cigna Vision Network Eye Care Professional'. The text reads: 'Log in now to gain instant access to tools to help manage your vision coverage or to find an eye care professional near you who participates in your plan.' There are two main sections: 'Log In and Find an Eye Care Professional' and 'Find an Eye Care Professional as a Guest'. The first section has input fields for 'Customer User Name' and 'Password', with 'LOG IN' and 'REGISTER NOW' buttons. The second section has a 'SEARCH AS GUEST' button highlighted with a yellow arrow. A footer note states: 'Benefits are underwritten or administered by Connecticut General Life Insurance Company or Cigna Health and Life Insurance Company. Any benefit information is intended as a summary of benefits only. It does not describe all the terms, provisions and limitations of your plan. Participating providers are'.

6. On the next page, fill in your city, state and zip code, and other applicable search criteria then click search.

The screenshot shows the Cigna website search page for finding an eye care professional by location/services. At the top, there is a Cigna logo and a navigation bar with 'CUSTOMER', 'MY COVERAGE', and 'FIND A CIGNA VISION NETWORK EYE CARE PROFESSIONAL'. Below this is a 'SEARCH BY LOCATION/SERVICES' section with a 'SEARCH HELP' icon. The main heading is 'Find an Eye Care Professional by Location/Services'. There are several input fields and checkboxes: 'Address', 'City *', 'State *', 'Zip Code *', 'Select Preferred Language', 'Gender', 'Type of Doctor', 'Children ages 0-3', 'Extended hours', 'Sports eyewear', 'Safety eyewear', 'Children ages 3-5', 'Hard-to-fit contacts', and 'Pediatric EHB Collection'. A 'SEARCH' button is highlighted with a yellow arrow. A footer note states: 'Searching for an eye care professional doesn't guarantee your eligibility or coverage. Cigna Vision Network eye care professionals will contact Cigna Vision to check your eligibility. If there's a conflict between this information and your organization's contract with Cigna Vision, the terms of the contract prevail. All Cigna Vision Network eye care professionals must provide access to emergency services 24 hours a day,'.