

# Employee Assistance Program Service Summary Missouri Educators' Trust

Effective date: 05/01/2020



Available 24/7, 365 days a year  
Everything you share is confidential.\*

When you need help meeting life's challenges, the Anthem Employee Assistance Program (EAP) is here for you and your household members. Check out some of the services we offer — at no cost to you:



## Counseling

- Up to 6 visits per issue
- Face-to-face counseling or online visits via LiveHealth Online
- Can call EAP or use the online Member Center to initiate services



## Dependent care and daily living resources

- Information available on child care, adoption, summer camps, college placement, elder care and assisted living through the EAP website
- Phone consultation with a work-life specialist
- For help with everyday needs, like pet sitting, relocation resources and more



## Legal consultation

- 30-minute phone or in-person meeting
- Discounted fees to retain a lawyer
- Online resources, including free legal forms, seminars and a library of articles



## Other anthemEAP.com resources

- Well-being articles, podcasts and monthly webinars
- Self-assessment tools for depression, anxiety, relationships, alcohol use, eating habits and more



## Financial consultation

- Phone meeting with financial professionals
- Consultation available during regular business hours — no time limits or appointments needed
- Online resources, including articles, calculators and budgeting tools



## Crisis consultation

- Toll-free number for emergencies
- Round-the-clock help available



## ID recovery

- Identity theft risk level checked by specialists
- Help with reporting to consumer credit agencies
- Assistance filling out paperwork and negotiating with creditors



## On-demand digital resources

- @AnthemEAP Twitter tips for staying healthy and balancing work-life needs
- The WellPost blog at anthemEAP.com, featuring Health & Wellness topics written by experts in the field

Need help? Give EAP a try today.

Call us at 800-865-1044. Or go to [anthemEAP.com](https://www.anthemEAP.com)  
and enter your company code: MET.

\* In accordance with federal and state law, and professional ethical standards.  
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Language Access Services - (TTY/TDD: 711)

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Chinese - 您有權使用您的語言免費獲得該資訊和協助。請撥打您的 ID 卡上的成員服務號碼尋求協助。

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